

Dale Coy, MD  
Manish Bhuva, MD  
Dafna Gordon, MD  
Amit Shah, MD  
Chad Spangler, MD



Brant Lutsi, MD  
Nicole Gentile, MD  
Erin Micklinghoff, CNP  
James Ferguson, CNP  
Katie Akers, CNP

Welcome to our Practice, owned by Dale Coy, M.D., Manish Bhuva, M.D., Dafna Gordon, M.D., Amit Shah, M.D., Chad Spangler, M.D., Brant Lutsi, M.D. and Nicole Gentile, M.D. who joined our practice in 2020.

This Practice was established in 1982 by Philip Nagel, M.D. All of our physicians are board certified by the American Board of Gastroenterology and are licensed in the State of Illinois. Their training is extensive in the field of Gastroenterology. If you wish to see your physicians Curriculum Vitae it will be provided for you upon request.

Additionally, this organization also utilizes Board Certified credentialed anesthesia providers, with many years of experience and training licensed in the State of Illinois.

This organization also uses credentialed and licensed in the State of Illinois, Registered Professional Nurses.

Please be advised that if you have a grievance the following mechanism exists: Ask for a grievance form from the receptionists.

If you have a suggestion, please place this in writing, it can be anonymous and hand it to the receptionist or mail to this office.

We encourage all patients to participate in their care, ask questions about anything; procedure, medication, treatment, diet, of anyone in this organization.

This organization has non acceptance policy of DNR/Living Will; if you have a DNR/Living Will we will need a copy for your chart.

This practice educated staff upon hire and annually thereafter in hand hygiene and we follow the CDC guidelines for hand hygiene. We encourage staff to stay home when they are sick. We provide tissues and garbage cans throughout the facility and encourage everyone to cover their mouth when coughing and sneezing and then wash their hands.

If anyone has concerns about patient care and safety of this organization, that the organization has not addressed, you are encouraged to contact the organization's management. If you feel the concerns were not resolved through the organization, you are encouraged to contact the Joint Commission by calling: 800-994-6610 or emailing: [complaint@jointcommission.org](mailto:complaint@jointcommission.org).

- I have received information regarding the providers of care in this organization, a copy of the Patient's Bill of Rights and Responsibilities, information regarding the grievance process and information regarding the infection control processes of this organization and I understand all the information I have received.

Signature \_\_\_\_\_ Date \_\_\_\_\_